



Policy Regarding Complaints Regarding Accounting Matters

- Shareholders and others can communicate complaints regarding accounting, internal accounting controls or auditing matters by writing to: Audit Committee, c/o Vice President, Corporate Internal Audit Director, The TJX Companies, Inc., 770 Cochituate Road, Framingham, MA 01701. Any such communications should be specifically identified as Complaints regarding Accounting, Internal Accounting Controls or Auditing Matters. The Vice President, Corporate Internal Audit Director will promptly forward any such complaints to the Audit Committee.
- The Audit Committee will review any such complaint by such method as it determines advisable and cause an investigation by the General Counsel or other appropriate person when and in such manner as it determines appropriate.
- Prompt and appropriate corrective action will be taken in all cases where the Audit Committee concludes that such action is warranted.